



A UnitedHealthcare Company

# Get all your answers quick and easy at umr.com

## Make umr.com your first stop

You want managing your health care to be fast and easy, right? You got it. At **umr.com**, you'll find everything you want to know – and need to do – as soon as you sign in.

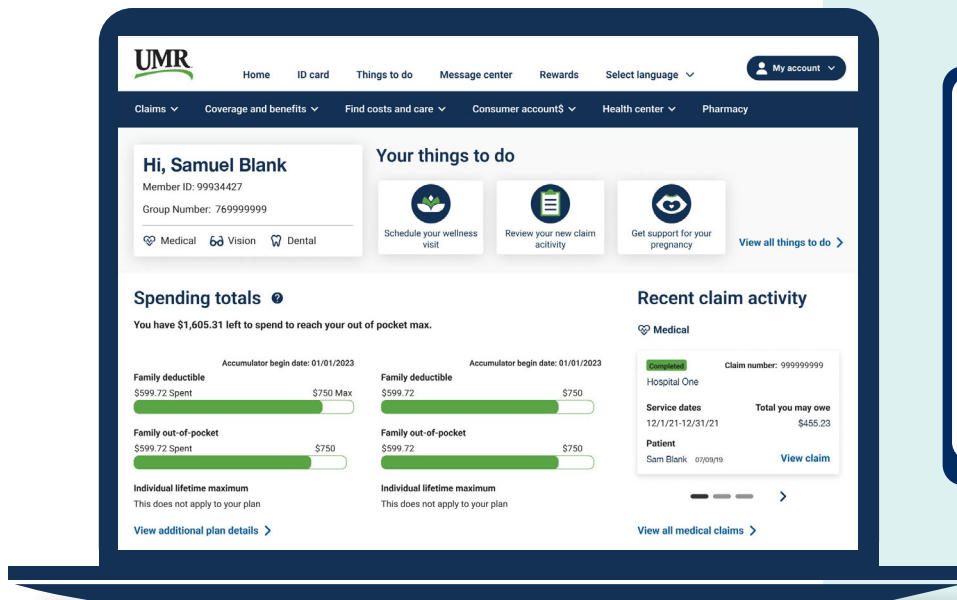
No hassles. No waiting. Just the answers you're looking for anytime, night or day!

## The UMR app is another way we're reimagining health care to work for you.

We have a smarter, simpler, faster way to manage your health care benefits, right from the palm of your hand.

## Download the UMR app today!

Scan the QR code to the left or visit your app store to get started.



(Fictionalized data)

## Sign in now to:

- View **Things to do**, your personalized benefits to-do list
- Check your benefits and see what's covered
- Look up what you owe and how much you've paid
- Find a doctor in your network
- Learn about medical conditions and your treatment options
- Access tools and trusted resources to help you live a healthier life

## With just a tap, you can:

- Access your digital ID card
- View your plan details on-demand – anytime, anywhere
- Find out if there is a copay for your upcoming appointment
- Chat, call or message UMR's member support team

**Note:** The images shown reflect available features within our desktop site. These features may or may not be available to all users, depending on your individual and/or company benefits.

## You don't need a Ph.D. to understand your benefits

We've made it easy to find the top things people want to know. Select **Coverage and benefits** from the blue secondary navigation to find out:

- What health care services are covered?
- What's the cost difference between an in-network and out-of-network service?
- What's your deductible, and are you close to reaching it?
- Is there a copayment for your office visit? If so, how much?

## Buried in paperwork? A single click lets you track all your claims

With the **Claims** menu option, check in at your convenience to see if a claim has been processed and what you might owe. To get more details on a specific claim, select the **Claim #** or the **EOB** link on the same row as the claim. This will tell you the type of services provided, the amount billed and the amount paid, if any, and whether there's any action that needs to be taken before the claim can be processed.

You can choose to receive a secure email any time you have a new EOB. If you're not ready to give up paper completely, you can print out copies from the **Claims** dashboard.

## Don't be surprised by unexpected costs

Under the **Find costs and care** menu option, you can find in-network doctors near you and get a better idea of what you'll pay with the **Health cost estimator** tool.

Claim #	Name	Provider	Service date	Billed amount	Plan pays	You pay	Status
01987923	Samuel Blank	Dr. Blue	12-23-2023	Content	Content	Content	Denied
Action needed: Accident information needed from patient <a href="#">Provide information</a>							
01987923	Samuel Blank	Dr. Yellow	12-23-2023	Content	Content	Content	Processed
01987923	Samuel Blank	Dr. Magenta	12-23-2023	Content	Content	Content	Content
01987923	Samuel Blank	Dr. Purple	12-23-2023	Content	Content	Content	Content
01987923	Samuel Blank	Dr. Polka-Dot	12-23-2023	Content	Content	Content	Denied
Action needed: Accident information needed from patient <a href="#">Provide information</a>							
01987923	Samuel Blank	Dr. Yellow	12-23-2023	Content	Content	Content	Content
01987923	Samuel Blank	Dr. Forest-Green	12-23-2023	Content	Content	Content	Content
01987923	Samuel Blank	Dr. White	12-23-2023	Content	Content	Content	Content
01987923	Samuel Blank	Dr. Yellow	12-23-2023	Content	Content	Content	Content
01987923	Samuel Blank	Dr. Meganta	12-23-2023	Content	Content	Content	Content
<b>TOTALS</b>				\$1,234.00	\$1,234.00	\$1,234.00	

(Fictionalized data)